



Essex County Council



# Bus Network Consultation 2023

## Overview

### Introduction

Essex County Council (ECC) is reviewing its support for 161 local bus services. We want your help to ensure that our future bus network is ready to meet new levels of passenger demand and is providing value for money. ECC is therefore carrying out this public consultation regarding these local bus services.

This consultation will commence 13 July 2023 and close on 05 October 2023.

As set out in the accompanying questionnaire, ECC is undertaking a review of local bus services which are paid for by Essex taxpayers. **It does not cover services/journeys operated commercially by transport providers.** This review covers all 12 districts in Essex with the view of assessing whether to continue providing the service and in what capacity; or whether to look for alternative solutions.

### Background

We know that buses are important to many people. For example, they help people reach employment, education, visit friends and to get to health appointments. The majority of the bus network in Essex (around 85%) is run commercially. The remaining 15% of services are not commercially viable and the transport providers will therefore not run them.

As Essex's local transport authority, when no commercial service is provided, the County Council has a duty to consider whether one is needed, and if, in the Council's view it is, then to provide it.

How the Council decides whether a service is needed and what services it will support are set out in its Local Bus Service Priority Policy, which can be found on [www.essexhighways.org/bus-strategy](http://www.essexhighways.org/bus-strategy). The Local Bus Service Priority Policy now forms part of the Bus Service Improvement Plan so has been extended from 2020 to 2026.

ECC has a strong record for supporting local bus services and ECC remains committed to supporting an effective and efficient bus service network offering value for money to the taxpayer in the services it provides.

However, the strong financial pressures on all local government funding means that ECC must look very carefully at how it will provide all its services to make sure that the limited funding available is focused where it will be of most benefit to the public.

The services provided under this policy are paid for by Essex taxpayers. The supported network mainly operates in rural areas, and at less popular times for travel, such as in the evenings and on Sundays. At present ECC spends around £10m of taxpayer's money on these services each year. The local bus service priority policy includes a value for money measure to ensure that taxpayers are not funding services that are not used much or have a high cost. This measure is currently valued at £5 per passenger journey. If the cost to the taxpayer is over £5 per journey made, then ECC will review the service.

The value for money measure was suspended during Covid-19 because of changing government advice on travel during the various lockdowns and then because ECC wanted to allow services time to recover. Patronage has indeed been increasing. But there are several services which were either struggling to attract passengers even before Covid-19 or where passengers have not returned. ECC is not proposing to re-introduce the £5 measure immediately because there is still some growth in patronage. However, there are several services which are substantially over the £5 measure – in fact they are costing taxpayers more than £10 cost per passenger journey to support.

These services are detailed later in this document alongside details of any changes or proposals.

## **What are we Consulting on?**

We are consulting on:

- Continuing most services as they are now.
- Redesigning some services (for example the days of operation; routes; the number of journeys and/or the timetable) or
- Withdrawing services, where they are not sufficiently well-used to justify their cost and there is no likelihood of re-design improving that position.

Some of the services in this last group have had low usage for some considerable time. They are currently costing taxpayers over £10 per passenger journey. What we are proposing in this consultation for this group is to either:

- withdraw all of the timetable journeys of the service.
- re-design the service, (For example, changing the route or timetable)
- reduce the service (For example, reducing the frequency and/or days of operation)

A re-designed or reduced service would need to either reduce costs significantly or attract much higher numbers of passengers or do both. This is because if we tender a service then it would then need to show a clear opportunity of meeting the £5 cost per passenger journey measure for us to go ahead and procure it. If it cannot show that it has the potential to meet that measure it may be withdrawn.

We would expect to make an announcement on the outcome of the consultation in Spring 2024. This means we will be using the most up to date passenger data available in any final decisions.

**The outcome of the consultation may differ from the proposed changes specifically listed in the consultation tables following analysis of the response from the public.**

## **Why your views matter?**

In order for us to consider your views, we are seeking your responses on these proposals. ECC will collate all the responses from the survey and summarise them as part of our report. This report will be used to help decide whether the proposal should be implemented. We will not identify individual people and your name will not be mentioned in any reports we write for this purpose. You do not have to take part if you don't want to - this is a voluntary activity.

Together, we can create a transportation network that is efficient, accessible, and tailored to the diverse needs of passengers. Thank you for your valuable contribution in helping us shape the future of public transport.

Please note the following consultation only covers ECC supported services as specified in the tables on the following survey pages.

## List of services with no proposed changes

There are 96 services in this section. Which we are not proposing to implement any changes. The only change passengers may encounter is a potential change in transport provider.

Please view the full list of services in this category in the table below, and if you have any suggestions or comments you would like to share on these services, please use the comment box below.

If you do not wish to comment on these services, continue to the next page

Service Number	Origin	Destination	Days of Operation	District	Current Operator	Proposed Change
1	Harlow	Harlow	Sunday & Public Holidays	Harlow	Arriva Kent Thameside	No Change
1	Harlow	Harlow	Monday to Saturday Evenings	Harlow	Arriva Kent Thameside	No Change
1	Ambrose Avenue	Greenstead	Monday to Saturday Evenings	Colchester	First Essex Buses Ltd	No Change
1A	Basildon	Pitsea	Saturday	Basildon	First Essex Buses Ltd	No Change
1A / 2A / 86 /S3 / S9	Colchester	Colchester	Sunday & Public Holidays	Colchester	First Essex Buses Ltd	No Change
2	Harlow	Harlow	Sunday & Public Holidays	Harlow	Arriva Kent Thameside	No Change
2	Harlow	Harlow	Monday to Saturday Evenings	Harlow	Arriva Kent Thameside	No Change
2	Highwoods	Great Horkesley	Monday to Saturday Evenings	Colchester	First Essex Buses Ltd	No Change
2	Harwich	Harwich	Monday to Saturday	Tendring	Panther Travel	No Change
3	Harlow	Harlow	Saturday Evenings	Harlow	Arriva Kent Thameside	No Change
3	Southend	Chelmsford	Monday to Saturday	Rochford / Southend / Castlepoint / Chelmsford	First Essex Buses Ltd	No Change
4	Harlow	Harlow	Sunday & Public Holidays	Harlow	Arriva Kent Thameside	No Change
4	Harlow	Harlow	Monday to Saturday Evenings	Harlow	Arriva Kent Thameside	No Change
4	The Hythe	Stanway	Monday to Friday	Colchester	First Essex Buses Ltd	No Change
4A	Great Wakering	Shoeburyness	Sunday & Public Holidays	Rochford	Arriva Kent Thameside	No Change
5	Sumners Farm	Harlow Bus Station	Monday to Saturday	Harlow	Stephensons of Essex	No Change
6	Harlow	Harlow	Sunday & Public Holidays	Harlow	Arriva Kent Thameside	No Change
8	Harlow	Harlow	Sunday & Public Holidays	Harlow	Arriva Kent Thameside	No Change
9	Walton on the Naze	Great Holland	Monday to Friday	Tendring	Hedingham & Chambers	No Change

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10	Harlow	Harlow	Sunday & Public Holidays	Harlow	Arriva Kent Thameside	No Change
10	Harlow	Harlow	Monday to Saturday Evenings	Harlow	Arriva Kent Thameside	No Change
11	Highwoods	Colchester	Monday to Friday	Colchester	First Essex Buses Ltd	No Change
12	Wickford	Billericay	Monday to Saturday	Basildon	Arrow Taxi's	No Change
13	Waltham Cross Bus Station	St Margaret's Hospital Epping	Monday to Saturday	Epping Forest	Vectare Ltd	No Change
13 / 13A / 14	Chelmsford	Wickford	Monday to Saturday	Chelmsford / Basildon	First Essex Buses Ltd	No Change
14	Wickford	The Wick	Monday to Friday	Basildon	First Essex Buses Ltd	No Change
16A	Canwick Grove	St Helena School	Schooldays	Colchester	First Essex Buses Ltd	No Change
17	West Bergholt	Stanway	Schooldays	Colchester	First Essex Buses Ltd	No Change
19	Rowhedge	Monkwick	Schooldays	Colchester	Heddingham & Chambers	No Change
21	North Benfleet	Basildon	Monday to Saturday	Castlepoint / Basildon	First Essex Buses Ltd	No Change
21	Canvey	Southend	Monday to Saturday Evenings	Castlepoint / Southend	First Essex Buses Ltd	No Change
21	Ongar	Brentwood	Saturday	Brentwood	NIBs Buses	No Change
21C	Canvey	Hadleigh	Monday to Friday	Castlepoint	First Essex Buses Ltd	No Change
25	Basildon	Wickford	Sunday & Public Holidays	Basildon	First Essex Buses Ltd	No Change
30	Beckers Green	Marks Farm	Monday to Saturday	Braintree	Stephensons of Essex	No Change
31	Chelmsford	Burnham on Crouch / Steeple	Monday to Saturday Evenings	Chelmsford / Maldon	First Essex Buses Ltd	No Change
31 / 332	Chelmsford	Burnham on Crouch	Sunday & Public Holidays	Chelmsford / Maldon	First Essex Buses Ltd	No Change
32	Chelmsford	Ongar	Monday to Saturday	Chelmsford / Brentwood / Epping Forest	Stephensons of Essex	No Change
37	Warley	Brentwood	Sunday & Public Holidays	Brentwood	First Essex Buses Ltd	No Change
42A	Chelmsford	Stansted Airport	Sunday & Public Holidays	Chelmsford / Uttlesford	First Essex Buses Ltd	No Change
46	Chelmsford	Ongar	Monday to Saturday	Chelmsford / Epping Forest / Brentwood	First Essex Buses Ltd	No Change
47	Moulsham	Broomfield Hospital	Monday to Saturday	Chelmsford	First Essex Buses Ltd	No Change
50 / 50A	Colchester	Tollesbury	Monday to Saturday	Colchester	Heddingham & Chambers	No Change
59	Chelmsford	Harlow	Sunday & Public Holidays	Chelmsford	Arriva Kent Thameside	No Change
61	Blackmore	Brentwood	Monday to Saturday	Brentwood	Vectare Ltd	No Change
63 / 63A	Colchester	West Mersea / Monkwick	Monday to Saturday	Colchester	Heddingham & Chambers	No Change

<b>Service Number</b>	<b>Origin</b>	<b>Destination</b>	<b>Days of Operation</b>	<b>District</b>	<b>Current Operator</b>	<b>Proposed Change</b>
66A	Waltham Cross	Debden	Sunday & Public Holidays	Epping Forest	Central Connect	No Change
68	Highwoods	West Mersea	Monday to Saturday Evenings	Colchester	First Essex Buses Ltd	No Change
71	Chelmsford	Colchester	Monday to Saturday Evenings	Chelmsford	First Essex Buses Ltd	No Change
71 / 72	Stondon Massey	Warley	Monday to Saturday	Brentwood	Heddingham & Chambers	No Change
73	Chelmsford	Maldon	Monday to Saturday Evenings	Chelmsford / Maldon	First Essex Buses Ltd	No Change
73 / 73A	Chelmsford	Maldon	Monday to Saturday	Chelmsford / Maldon	First Essex Buses Ltd	No Change
75	Maldon	Colchester	Sunday & Public Holidays	Maldon / Colchester	First Essex Buses Ltd	No Change
76	Clacton	Colchester	Sunday & Public Holidays	Tendring / Colchester	First Essex Buses Ltd	No Change
77 / 77A	St Osyth Beach	Colchester	Monday to Friday	Tendring	Heddingham & Chambers	No Change
80 / 80A / 81 / 81A	Colchester	Boxted / Manningtree	Monday to Saturday	Colchester / Tendring	First Essex Buses Ltd	No Change
80A / 80C	Brentwood	Hutton	Sunday & Public Holidays	Brentwood	First Essex Buses Ltd	No Change
82A / B / 83A / B	Colchester	Colne Engaine	Monday to Saturday	Colchester	First Essex Buses Ltd	No Change
88	Halstead	Colchester	Monday to Friday Evenings	Colchester	First Essex Buses Ltd	No Change
88A	Colchester	Halstead	Sunday & Public Holidays	Colchester / Braintree	First Essex Buses Ltd	No Change
91	Tollesbury	Witham	Monday to Saturday	Maldon	Heddingham & Chambers	No Change
92	Tollesbury	Colchester	Monday to Saturday	Maldon	Heddingham & Chambers	No Change
95 / 95A	Maldon	Tollesbury	Monday to Saturday	Maldon	Heddingham & Chambers	No Change
97 / 98	Clacton on Sea	Walton on the Naze	Monday to Saturday Evenings	Tendring	Heddingham & Chambers	No Change
97A / 98A	Clacton on Sea	Walton on the Naze	Monday to Saturday Evenings	Tendring	Heddingham & Chambers	No Change
101	Point Clear	Brightlingsea	Schooldays	Tendring	Heddingham & Chambers	No Change
102	Colchester	Harwich	Sunday & Public Holidays	Colchester / Tendring	First Essex Buses Ltd	No Change
105 / 107	Walton on the Naze	Colchester	Monday to Saturday	Tendring	Heddingham & Chambers	No Change
115	Weeley	Thorpe le Soken	Schooldays	Tendring	Heddingham & Chambers	No Change
132	Saffron Walden	Cambridge	Sunday & Public Holidays	Uttlesford	C G Myalls	No Change
174 / 175	Colchester	Fingringhoe	Monday to Saturday	Colchester	First Essex Buses Ltd	No Change

<b>Service Number</b>	<b>Origin</b>	<b>Destination</b>	<b>Days of Operation</b>	<b>District</b>	<b>Current Operator</b>	<b>Proposed Change</b>
211 / 212	Waltham Cross	Breach Barns	Monday to Saturday	Epping Forest	Epping Forest Community Transport	No Change
269	Brentwood	Grays	Monday to Saturday	Brentwood / Thurrock	NIBS Buses	No Change
301	Bishops Stortford	Saffron Walden	Monday to Saturday	Uttlesford	Central Connect	No Change
306	Wicken Bonhunt	Bishops Stortford	Schooldays	Uttlesford	Central Connect	No Change
336	Chelmsford	South Woodham Ferrers	Sunday & Public Holidays	Chelmsford	First Essex Buses Ltd	No Change
336	Chelmsford	South Woodham Ferrers	Monday to Saturday Evenings	Chelmsford	First Essex Buses Ltd	No Change
351	Chelmsford	Brentwood	Sunday & Public Holidays	Chelmsford / Brentwood / Epping Forest	First Essex Buses Ltd	No Change
370	Chelmsford	Halstead	Monday to Saturday Evenings	Chelmsford / Braintree	First Essex Buses Ltd	No Change
370	Chelmsford	Halstead	Sunday & Public Holidays	Chelmsford / Braintree	First Essex Buses Ltd	No Change
418	Loughton	Harlow	Monday to Saturday	Harlow	Vectare Ltd	No Change
565	Grays	Brentwood	Monday to Saturday	Brentwood / Thurrock	NIBS Buses	No Change
694	Langham	East Bergholt	Schooldays	Colchester	Heddingham & Chambers	No Change
B1 / B2 / B3 / B4	Pitsea	Laindon	Sunday & Public Holidays	Basildon	First Essex Buses Ltd	No Change
B1 / B2 / B4 / 22	Pitsea	Laindon	Monday to Saturday Evenings	Basildon	First Essex Buses Ltd	No Change
B3	Felmores	Basildon	Monday to Saturday Evenings	Basildon	First Essex Buses Ltd	No Change
B3	Felmores	Basildon	Sunday & Public Holidays	Basildon	First Essex Buses Ltd	No Change
C1	Great Waltham	Galleywood	Monday to Saturday Evenings	Chelmsford	First Essex Buses Ltd	No Change
C2 / C3	North Melbourne	Beaulieu Park	Sunday & Public Holidays	Chelmsford	First Essex Buses Ltd	No Change
C4 / C5	Moulsham Lodge	Oxney Green	Monday to Saturday Evenings	Chelmsford	First Essex Buses Ltd	No Change
C7	Chelmsford	Galleywood	Sunday & Public Holidays	Chelmsford	First Essex Buses Ltd	No Change
Citi 7	Cambridge	Saffron Walden	Monday to Saturday	Uttlesford	Stagecoach	No Change
HSB01	Toot Hill	Harlow	Wednesday & Friday	Harlow	Epping Forest Community Transport	No Change
S4 / S6 / S7	Greenstead	St Michaels Estate / Shrub End / Greenstead	Monday to Saturday Evenings	Colchester	First Essex Buses Ltd	No Change

<b>Service Number</b>	<b>Origin</b>	<b>Destination</b>	<b>Days of Operation</b>	<b>District</b>	<b>Current Operator</b>	<b>Proposed Change</b>
S9	Colchester North Station	Rowhedge	Monday to Saturday Evenings	Colchester	First Essex Buses Ltd	No Change
X20	Colchester Mason Rd	Chelmsford	Sunday & Public Holidays	Colchester / Chelmsford / Braintree	First Essex Buses Ltd	No Change

If you wish to comment on any services from the table above, please Indicate service number and brief suggestion in the comment box below:

Comment Box:



## At Risk Services

There are 44 at risk services in this section. These are all being continued for 2 years, during which time the contracts will be reviewed, and consideration may be given to re-design them. (For example: reducing frequency of days or times of operation, changing of routes, merging of services, replacing with an alternative service, implementing a devolution pilot, or withdrawing them.

Service Number	Origin	Destination	Days of Operation	District	Current Operator	Proposed Changes
2	Clacton	Mistley	Monday to Saturday	Tendring	Hedingham & Chambers	No Change
4	Jaywick /Clacton	Great Clacton/Holland on Sea	Monday to Saturday Evenings	Tendring	Hedingham & Chambers	Consult to match daytime route
6A/6B	Clacton	Point Clear	Monday to Saturday Evenings	Tendring	Hedingham & Chambers	No Change
7/7A	Bishops Stortford	Stansted Airport	Monday to Saturday	Uttlesford	Stephensons of Essex	No Change
8	Harlow	Harlow	Monday to Saturday Evenings	Harlow	Arriva Kent Thameside	Remove from Maddox Road and Minchin Road
10	Shotgate /Wickford	Basildon	Monday to Saturday	Basildon	Vectare Ltd	No Change
10	Temple Grove	Pleshey	Monday to Friday	Chelmsford	Arrow Taxi's	Remove Flexible Element and retain fixed timetable only
14	Harlow	Pinnacles	Monday to Saturday	Harlow	Central Connect	No change
14	Southend	Great Wakering	Monday to Saturday	Rochford	Stephensons of Essex	No Change
16	Wethersfield	Chelmsford	Monday to Saturday	Chelmsford /Braintree	Hedingham & Chambers	No Change
17/18	Great Dunmow	Chelmsford	Tuesday, Thursday, Friday, and Saturday	Chelmsford /Uttlesford	J W Lodge	Withdraw Service Extend DigiGo to cover area*
31	Toot Hill	Harlow	Monday to Saturday	Harlow	Vectare Ltd	No Change
34	Saffron Walden	Saffron Walden	Tuesday and Thursday Only	Uttlesford	Stephensons of Essex	No change
40	Witham, Ebenezer Way	Witham, Town Service	Monday, Wednesday, and Saturday	Braintree	First Essex Buses Ltd	Combine with service 90
60/60A	Southend	Paglesham	Monday to Saturday	Rochford	Stephensons of Essex	No change
63	Rayleigh	Great Wakering /Landwick	Wednesday & Friday	Rochford	First Essex Bus Ltd	Remove 1153 journey from Prittlewell
74B	Clacton	Colchester	Monday to Saturday Evenings	Tendring /Colchester	First Essex Bus Ltd	No Change
79	Colchester	Tiptree	Friday	Colchester	Hedingham & Chambers	Combine with Service 50B
85/92	Colchester	Tollesbury /Layer Breton	Wednesday	Colchester /Maldon	Hedingham & Chambers	Combine with Service 50B
90	Maldon	Witham	Monday to Saturday	Maldon /Braintree	Stephensons of Essex	Combine with Service 40
94/A/B	South Woodham	Basildon	Monday to Saturday	Basildon /Chelmsford	Hedingham & Chambers	No Change

<b>Service Number</b>	<b>Origin</b>	<b>Destination</b>	<b>Days of Operation</b>	<b>District</b>	<b>Current Operator</b>	<b>Proposed Changes</b>
99A	Chelmsford	Woodham Walter	Monday to Friday	Chelmsford /Maldon	Arrow Taxi's	Remove Flexible Element and retain fixed timetable only
102	Harwich	Colchester	Monday to Saturday Evenings	Tendring /Colchester	First Essex Buses Ltd	No Change
104/106	Langdon Hills	Basildon	Monday to Friday	Basildon	First Essex Buses Ltd	No Change
118	Parkeston	Ramsey	Schooldays	Tendring	Panther Travel	No Change
251	Warley	Wickford	Sunday & Public Holidays	Brentwood /Basildon	First Essex Buses Ltd	No Change
305/315/325	Bishops Stortford	Stansted Airport	Monday to Saturday	Uttlesford	Central Connect	No Change
313/314	Great Dunmow	Saffron Walden	Monday to Saturday	Uttlesford	Stephensons of Essex	No Change
316/318	Stansted Airport	Saffron Walden	Monday to Saturday	Uttlesford	Central Connect	No Change
319/320/321 /59/590	Haverhill	Saffron Walden /Newport	Monday to Saturday	Uttlesford	Central Connect	No Change
322/323/324	Great Dunmow	Saffron Walden	Monday to Saturday	Uttlesford	Central Connect	No Change
345	Fuller Street	Braintree	Wednesday	Braintree	First Essex Buses Ltd	Withdraw Service Extend DigiGo to cover area*
371/71	Oxney Green	Chelmer Village	Sunday and Public Holidays	Chelmsford	First Essex Buses Ltd	No Change
418B	Loughton	Harlow	Monday to Saturday Evenings	Harlow	Central Connect	Combine with Sunday & Monday – Saturday Day and renumber 418
418B	Loughton	Harlow	Sunday and Public Holidays	Harlow	Central Connect	Combine with Monday – Saturday Evening & Monday – Saturday Day and renumber 418
505	Harlow	Waltham Cross	Monday to Friday	Harlow	Vectare Ltd	Combine with Saturday timetable
505	Harlow	Waltham Abbey	Saturday	Harlow	Vectare Ltd	Combine with Monday to Friday timetable
542/542A	Debden	Loughton	Monday to Saturday	Epping Forest	Central Connect	No Change
C7/C57	Chelmsford	Galleywood	Monday to Saturday Evenings	Chelmsford	First Essex Buses Ltd	No Change
D1/D2	Maldon	Bradwell	Monday to Saturday	Maldon	Stephensons of Essex	Removal from serving Post Office Road
DaRT 299	Uttlesford	Braintree	Monday to Saturday	Uttlesford	Arrow Taxi's	No Change

Service Number	Origin	Destination	Days of Operation	District	Current Operator	Proposed Changes
S3	Old Heath	West Bergholt	Monday to Saturday Evenings	Colchester	First Essex Buses Ltd	No Change
SB21	Fuller Street	Braintree	Monday Only	Braintree	Arrow Taxi's	Withdraw Service Extend DigiGo to cover area*
SB28	Stisted	Braintree Freeport	Wednesday	Braintree	Braintree Community Transport	No Change

### \*DigiGo

DigiGo is a fully electric shared public transport service which offers on-demand or pre-bookable travel in parts of Essex. There is no fixed route or timetable, which puts you in control of your journey. DigiGo is booked through the [TravelEssex](#) journey planning app.

**Book** - Select your pick-up and drop-off points within our operational areas and pay on the app.

**Track** - Watch on your smartphone as your designated vehicle makes its way to you in real-time.

**Ride** - Hop on and off you go!

A journey can be booked to travel on-demand or up to 7 days in advance. Bookings are made and paid for on the TravelEssex app, where you can also track your vehicle in real time before and during the journey. All DigiGo drivers are enhanced DBS checked.

DigiGo improves access to health, education, employment, and social opportunities. Some example journeys could be:

- Travelling to education at Notley High School & Braintree Sixth Form
- Commuting to Skyline 120
- Travel to local train or bus stations for onward travel to Stansted Airport, Chelmsford City Centre, Witham, Colchester and more!
- Reaching your appointment at Broomfield Hospital or Braintree Community Hospital
- A family day out at Great Notley Country Park

DigiGo is a shared service, which means you may pick up other passengers on the way to your destination. This helps reduce emissions and congestion in the operating area. Our vehicles are fully electric, powered by [GRIDSERVE](#), with wheelchair accessible vehicles available too.

This service is made for everyone... so, whether you're a commuter, a student, a weekend tripper, or a key worker, DigiGo can get you to where you're going.

## Low Passenger Usage

There are 21 low passenger use services. These services are being reviewed with consideration to re-design (for example: reducing frequency of days or times of operation, changing of routes, merging of services, replacing with an alternative service, implementing a devolution pilot, or withdrawing them.

Service Number	Origin	Destination	Days of Operation	District	Current Operator	Proposed Changes
6	Harlow	Harlow	Monday to Saturday Evenings	Harlow	Arriva Kent Thameside	Withdraw Service
7	Hockley	Rayleigh	Monday to Saturday Evenings	Rochford	Stephensons of Essex	Withdraw Service
9/9A	Great Sailing /Great Bardfield	Great Notley	Monday to Friday Only	Braintree	Central Connect	Withdraw Service Extend DigiGo to cover area*
15	Marks Tey	Marks Tey	Monday to Friday Only	Colchester	Hedingham & Chambers	Withdraw Service
21	Bocking	Black Notley	Sunday & Public Holidays	Braintree	Hedingham & Chambers	Withdraw Service Extend DigiGo to cover area*
21	Bocking	Great Notley	Monday to Saturday	Braintree	Stephensons of Essex	Withdraw Service Extend DigiGo to cover area*
21	Bocking	Black Notley	Monday to Saturday Evenings	Braintree	Stephensons of Essex	Withdraw Service Extend DigiGo to cover area*
94	South Woodham	South Woodham Ferrers	Sunday & Public Holidays	Chelmsford	First Essex Buses Ltd	Withdraw Service
99	Clacton	Walton on the Naze	Monday to Saturday Evenings	Tendring	Hedingham & Chambers	Withdraw Service
256	Basildon	Ramsden Heath	Tuesday, Thursday, Saturday Only	Basildon /Chelmsford	First Essex Buses Ltd	Withdraw Service
552	Ramsden Heath	Billericay Station	Monday to Friday Only	Basildon /Chelmsford	First Essex Buses Ltd	Withdraw Service
804	Debden	Chigwell	Schooldays Only	Epping Forest	NIBS Buses	Withdraw Service
50B	Colchester	Colchester	Monday Only	Colchester	Hedingham & Chambers	Combine with Services 79/85/92
69/69A	Colchester	East Mersea	Tuesday Only	Colchester	Hedingham & Chambers	Withdraw Service
84B	Colchester	Great Horksley	Thursday Only	Colchester	Hedingham & Chambers	Withdraw Service
C56	Chelmsford	Galleywood	Sunday & Public Holidays	Chelmsford	First Essex Buses Ltd	Withdraw Service
DaRT 3	Braintree	Braintree	Monday to Saturday	Braintree	Essex and Suffolk Dart	Withdraw Service
DaRT 4	Burnham on Crouch	Burnham on Crouch	Monday to Saturday	Maldon	Essex and Suffolk Dart	Withdraw Service
DaRT 5	Maldon	Stow Maries /North Fambridge /Althorne	Monday to Saturday	Maldon	Arrow Taxi's	Withdraw Service

Service Number	Origin	Destination	Days of Operation	District	Current Operator	Proposed Changes
DaRT 7	Moreton/ Matching Green/ Stanford Rivers	Epping Forest	Monday & Thursday Only	Epping Forest	Epping Forest Community Transport	Withdraw Service
F315	Sudbury	Halstead	Monday to Saturday	Braintree	Arrow Taxi's	Withdraw Service

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## Survey

We would like to hear your views on the services listed above. We have allowed 2 sets of questions to allow you to comment on 2 Services, if you wish to comment on more than 2, please use a separate piece of paper:

Please write the Service Number, District and Table No, you wish to answer the survey. Please answer all required questions.

Service Number:
District:
Table:

### Question 1

Pease tell us how often you use this service, tick one that applies *(Required)*

Daily     Weekly     Monthly     Less than once a month

### Question 2

Please specify which day of the week and time of day you use this service, tick all that apply *(Required)*

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
06:00-09:00							
09:00-12:00							
12:00-16:00							
16:00-19:00							
19:00 Onwards							

### Question 3

What is the main purpose of your journey/s? *(Required)*

Food Shopping     Employment     Education     Health  
 Social     Leisure     Other

If other, please specify:

--

#### Question 4

Do you agree with the ECC proposed change in relation to this service? *(Required)*

- I agree with the proposed change of this service outlined in the relevant table (including if the proposed change is “no change”)
- I disagree with the proposed change of this service outlined in the relevant table.

If you clicked disagree, please give us the reason.

- I could not make necessary journeys without this service.  
The journeys I make will be less convenient.
- Other, please specify:

#### Question 5

Which journey/s would you like us to prioritise if we continue to provide this service, select one that applies *(Required)*

- Journeys that carry the most passengers
- Peak time journeys for travel to and from work/school
- Daytime journeys for shopping, leisure, and healthcare
- Other, please specify:

## Survey

We would like to hear your views on the services listed above. We have allowed 2 sets of questions to allow you to comment on 2 Services, if you wish to comment on more than 2, please use a separate piece of paper:

Please write the Service Number, District and Table No, you wish to answer the survey. Please answer all required questions.

Service Number:
District:
Table:

### Question 1

Pease tell us how often you use this service, tick one that applies *(Required)*

Daily     Weekly     Monthly     Less than once a month

### Question 2

Please specify which day of the week and time of day you use this service, tick all that apply *(Required)*

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
06:00-09:00							
09:00-12:00							
12:00-16:00							
16:00-19:00							
19:00 Onwards							

### Question 3

What is the main purpose of your journey/s? *(Required)*

Food Shopping     Employment     Education     Health  
 Social     Leisure     Other

If other, please specify:

--



#### Question 4

Do you agree with the ECC proposed change in relation to this service? *(Required)*

- I agree with the proposed change of this service outlined in the relevant table (including if the proposed change is “no change”)
- I disagree with the proposed change of this service outlined in the relevant table.

If you clicked disagree, please give us the reason.

- I could not make necessary journeys without this service.  
The journeys I make will be less convenient.
- Other, please specify:

#### Question 5

Which journey/s would you like us to prioritise if we continue to provide this service, select one that applies *(Required)*

- Journeys that carry the most passengers
- Peak time journeys for travel to and from work/school
- Daytime journeys for shopping, leisure, and healthcare
- Other, please specify:

## About You

The following questions will help us to:

- Identify and assess any disadvantage within our communities and plan improvements to our policies and services.
- Check that any consultation or engagement exercise has reached a representative section of the community so that all views are fairly represented.
- Demonstrate that Essex County Council is complying with its Public Sector Equality Duty – to prevent discrimination, promote equality of opportunity and foster good relations between all residents.

**Your answers will be kept completely confidential and won't be collated with any information that makes you identifiable.**

**It is voluntary to disclose this information. If you choose not to answer these questions, it will not affect your participation.**

To which gender identity do you most identify?

Male     Female     Non-Binary     Prefer not to say

Prefer to self-describe (please state):

Which age group do you belong to? (Please select one that applies)

Under 16 (requires consent from parent)     16-17     18-24

25-34     35-44     45-54     55-64     65-74     75+

Prefer not to say

Do you consider yourself to have a health condition, disability, or impairment?  
Please tick all that apply.

No Impairment     Hearing Impairment/deaf     Visual Impairment/blind

Deafblind     Mental health needs     Physical Impairment

Learning difficulties/disabilities     Autism Spectrum Disorder

Prefer not to say     Other, please specify:

To which of these ethnic groups do you consider you belong?

White:

- English/Welsh/Scottish/Northern Irish/British
- Irish
- Gypsy/Irish Traveller
- Other, please describe

Asian/Asian British:

- Indian
- Pakistani
- Bangladeshi
- Chinese
- Other, please describe

Mixed/Multiple:

- White and Black Caribbean
- White and Black African
- White and Asian
- Other, please describe

Black/African/Caribbean:

- African
- Caribbean
- Other, please describe

Other Ethnic Group:

- Arab
- Other, please describe

Prefer not to answer the question

Do you have a religion or belief? (Please select one that applies)

- No Religion
- Buddhist
- Christian
- Hindu
- Jewish
- Muslim
- Sikh
- Prefer not to say
- Other, please specify:

I live in, please select all that apply

- A household with an income of £17,100 a year or less
- An area of high deprivation
- A rural or isolate area
- A coastal Area
- None apply
- Prefer not to say
- Rural North Braintree
- Colchester Town Housing Estate
- Harlow
- Jaywick
- Harwich
- Basildon Town Housing Estate
- Canvey Island

Once you have completed the Consultation please send to the following address:

**Essex County Council  
IPTU Consultation  
Floor 2 Zone 2  
County Hall  
CHELMSFORD  
CM1 2QH**

Please return postal surveys to the above address so they are received no later than Thursday 5<sup>th</sup> October 2023.

We would like to take this opportunity to thank you for taking the time to complete this consultation.

The information contained in this document can be translated, and/or made available in alternative formats, on request.



This information is issued by:

Essex County Council